

## **7. MONITOR**

- 7.1 Give people a clear job description
- 7.2 Establish reporting process, timing, lines, etc.
- 7.3 The Currency of Reward
- 7.4 Ministry, Motivation and Momentum
- 7.5 End or re-evaluation point for every role

## **8. NURTURE**

- 8.1 One-on-One Time with the Leader
- 8.2 Establishing a Growth Path
- 8.3 Maintain a sense of "people matter more than the tasks they do"

## **9. THE UNIQUE NEEDS OF "VOLUNTEERS"**

- 9.1 Training (pre-service and in-service)
- 9.2 Recognition and thanks
- 9.3 A sense of significance (make every job important)
- 9.4 Supervision with periodic feedback
- 9.5 Vision and information sharing and reinforcement
- 9.6 Teamwork and team development (hard work/having fun together)
- 9.7 To know that you will back them up
- 9.8 Flexibility - allow them to quit and change areas of involvement
- 9.9 Resource material, reading etc.